

18 February 2009

Inenco
Petros House
St Andrews Road North
Lytham St Annes
Lancs
FY8 2NF

FAO: Alan Robey, Strategic Partnership Manager.

Dear Sirs

Re : Inenco Service Reference

I am writing to express my overall satisfaction of the service received to date from Inenco.

The bureau service is in its early stage of development, although we have high expectations of this service being a success. With the bureau service in place we fully expect to be able to meet the needs of the business with regard to the quality of our metered supply, accurate site listings and regular meter readings.

Inenco have always responded promptly and professionally to the numerous and diverse energy issues and through Inenco's expertise we have made significant savings.

Inenco have provided market expertise and helped us stabilise our energy costs as far as possible in the volatile market conditions.

I would recommend Inenco based on the service received to date to organisations that wish to find professional support and advice and are looking to reduce the associated costs of energy supply.

Yours sincerely

Mark Allum
Term Contracts Manager
Housing 21