

MENCAP

Understanding learning disability

Our reference. : KB/Inenco
Your reference. :

Inenco
Petros House
St Andrews Road North
Lytham St Annes
Lancs
FY8 2NF

17th April 2007

FAO Julie Tomlinson, Consulatnt

Dear Sirs

Inenco – Management of Utilities

I am writing to express my satisfaction at the service received during our association with Inenco, since the utility data services agreement was signed in March 2002.

I have been impressed at how Inenco have rationalised both our electricity and gas purchasing and invoice processing. The outsourcing of these time consuming procedures has certainly brought considerable benefits to our organisation in addition to the reduction in energy costs which have been considerable.

Inenco have provided market expertise and stabilised our energy costs as far as possible in the volatile markets in which we are operating, this has enabled us to achieve more accurate forecasts and budgets and thus helped us towards better management of our business

I would recommend Inenco unreservedly to other organisations that wish to find a solution to the unnecessary chore of utilities, and minimise the associated costs.

Yours Faithfully



Keith Burgess
Head of Procurement

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